Arnold Daanoy Jr

Server Admin | Webhosting Support | Elementor Expert | SEO

I am a multi skilled human being with strong problem-solving abilities and demonstrated experience designing solutions in a test-driven environment.



Work Experience

Field Engineer
2012 - 2013

- Site Management: Overseeing the daily operations on construction sites, ensuring projects adhere to blueprints and plans.
- Quality Control: Inspecting and monitoring project quality to ensure compliance with engineering standards, building codes, and safety regulations.
- Technical Assistance: Providing technical advice and solving problems on site, supporting the construction team with engineering knowledge.
- Documentation: Keeping detailed records of construction progress, changes, and resource allocation.
- Coordination: Collaborating with architects, contractors, and other stakeholders to coordinate project details and schedules.
- Safety Management: Ensuring that all construction practices are safe and that all safety protocols are followed rigorously.
- Reporting: Regularly updating project managers and clients on the status of the project, potential delays, and any issues that arise.

Education

- **AMA Computer College**
- **Rizal Technological University**
- **Pitogo Highschool**
- **Guadalupe Nuevo**

Skills

Server Management

SEO / SMM

Wordpress

Contact Info

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adaanoy1990@gmail.com
reallygreatsite.com

Technical Support Representative

Eartlink Webhosting

2013 - 2015

- Resolve customer complaints and upsell;
- Recognize and relate to a variety of client demands and scenarios;
- Provide cutting-edge solutions for client resolution/consultation in a friendly, confident, and informed way;
- Maintain current knowledge of client and industry-leading processes, technology applications, utilities, and products.
- Use a variety of client-side tools and applications for customer administration and service.
- When necessary, transfer customers to the proper departments.
- Data entry, documentation, and case management
- Work in a team environment and collaborate with others; and
- Attain and maintain the necessary measurements and targets.

Web Consultant

Godaddy

2015 - 2018

- Resolve customer complaints and upsell;
- Recognize and relate to a variety of client demands and scenarios;
- Provide cutting-edge solutions for client resolution/consultation in a friendly, confident, and informed way
- Maintain current knowledge of client and industry-leading processes, technology applications, utilities, and products.
- Use a variety of client-side tools and applications for customer administration and service such as WordPress, Drupal and Joomla.
- When necessary, transfer customers to the proper departments.
- Work in a team environment and collaborate with others; and maintain the necessary measurements and targets.
- Helping customer on how to fix the their website plugins such as Elementor, Woocommerce, WP bakery, and etc

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Sr Subject Matter Expert - Team Leader

Hostgator
2018 - 2022

- Lead the Customer Success team by motivating and training them for advancement.
- Coordination of daily chores
- Ensure goal attainment, both individually and as a team;
- Track, monitor, and communicate the team's progress.
- Conduct one-on-one meetings once a month to provide feedback and assistance.
- "Insert your idea here" - for ultimate success, be inventive and audacious in your methods!
- Helping to establish processes and procedures with the growing business of the business.
- Partner by developing an understanding of the process, business and support interaction and creating process suggestions leading to better business outcomes
- Providing constant valuable feedback for all stakeholders - Program Manager, Partner, and Associates
- Leading weekly team meetings or huddles and conducting regular 1:1s with each of your direct reports

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WordPress QA TESTER

NMG Group Companies
2022 - 2023

- Test Planning: Collaborate with the development team and stakeholders to understand project requirements, objectives, and acceptance criteria. Develop a comprehensive test plan and strategy to ensure thorough testing coverage.

- Test Execution: Execute test cases, scenarios, and scripts to verify the functionality of the website. This includes conducting functional, usability, compatibility, and performance testing across various browsers, devices, and platforms.

- Bug Identification and Reporting: Identify and document any bugs, defects, or issues discovered during testing. Clearly report them to the development team using a bug tracking system or project management tool. Provide detailed information, including steps to reproduce the issue and expected results.

- Regression Testing: Perform regression testing to ensure that fixes or updates implemented by the development team have resolved reported issues and have not introduced new problems. This involves retesting the affected areas of the website to validate its stability and functionality.

- Usability and User Experience Testing: Evaluate the website's user interface, navigation, and overall user experience to ensure it meets usability standards and provides a smooth and intuitive experience for users.

- Performance Testing: Conduct performance testing to assess the website's speed, responsiveness, and scalability. Identify any bottlenecks, latency issues, or performance degradation and provide recommendations for optimization.

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Website Developer & SEO Specialist

Oystercare & Oysterhub

2023 - 2024

- Develop, design, modify websites by writing well-designed, testable, efficient code using best development practices.
- Interpret client specifications, gather and identify website user requirements, and provide recommendations based on technical needs.
- Maintain, expand, and scale company and project websites.
- Maintain communication with team members and supervisors concerning the website direction.
- Perform routine maintenance, functionality testings, audits, debug codes on an as-needed basis. Provide continued support for one or more web projects.
- Participate in brainstorming meetings. Collaborate with stakeholders and web designers to achieve project objectives and to match visual design intent.
- Maintain a state-of-the-art understanding of the latest web applications, programming practices, and new digital and design trends for websites and mobile applications.
- Create and maintain software documentation.
- Coordinate with third-party vendors to come up with e-commerce
- Execute tests, collect and analyze data and results, identify trends and insights in order to achieve maximum ROI in paid search campaigns
- Track, report, and analyze website analytics and PPC initiatives and campaigns
- Manage campaign expenses, staying on budget, estimating monthly costs and reconciling discrepancies
- Optimize copy and landing pages for search engine marketing
- Perform ongoing keyword discovery, expansion and optimization such SEO tools such Ahref, semrush and Ubersuggest.
- Research and implement search engine optimization recommendations
- Research and analyze competitor advertising links
- Develop and implement link building strategy
- Work with the development team to ensure SEO best practices are properly implemented on newly developed code

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Server Admin Linux Ubuntu | WordPress Support

Iterate Marketing

2024 - 2026

- Performs daily system monitoring, verifying the integrity and availability of all hardware, server resources, systems, and key processes, reviewing system and application logs, and verifying completion of scheduled jobs (i.e. backups, diagnostics, etc.).
- Deploy OS or application updates, patches, and security fixes.
- Provide Level 2 technical support for Helpdesk issues.
- Perform root cause analysis for server-side issues.
- Maintenance of systems hardware and software and related infrastructure.
- Develop automation tools to monitor issues.
- Document and design various processes; update existing processes.
- Support the direction of the organization's infrastructure with the ability to learn new technologies and skills.
- Design, develop, and maintain websites using WordPress and Elementor, ensuring responsive and visually appealing designs.
- Customize and optimize WordPress themes using Elementor to meet specific business requirements.
- Troubleshoot Elementor-specific issues, ensuring compatibility with other WordPress plugins and themes.
- Collaborate with design and content teams to implement interactive and dynamic web elements.
- Conduct website performance optimization tasks specifically for Elementor-based sites to enhance user experience and page speed.
- Stay updated with the latest Elementor features and updates, integrating new design elements and functionalities into existing websites.
- Provide training to team members on Elementor functionalities to enhance team capabilities and streamline web development processes.

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SKILLS

Search Engine Optimization (SEO)

- On and Off Page SEO
- Google Analytics Set up
- Google Tag
- Managing Campains
- Keyword Analysis
- Site Audit (Semrush)

Mail Server Expert

- Setting up MX mail relay
- servers
- Email Server Setup (
- Postfix, Exim, SPF, DKIM,
- Google Gsuite, office365,
- zoho, rackspace,
- roundcube, horde)
- Email Migration

WordPress Guru

- WordPress Server Setup
- Manage and Self Manage
- Server.
- WordPress Migration (Self
- Manage and Manage server
-) Linux & Window server
- WordPress Malware & Virus Removal.
- Custom CSS
- WordPress Security
- Import demo contents
- WordPress Backup/Restore
- Create website from
- Scratch expert on using
- Elementor, WP bakery, Divi
- Builder and Flatsome theme

SSL Expert

- SSL Installation Manageand Self
- Manage server
- Apache2 & Nginx
- SEO friendly https
- Redirection
- Full Green Padlock configuration
- SSL configuration HSTS and
- Clouflare set up

Domain DNS

- Domain Tranfer
- DNS Records Configuration
- Setting up domain privacy
- Domain change ownership
- Domain verification

cPanel/WHM Master

- cPanel/WHM, Plesk,
- Webmin/Virtualmin and
- CyberPanel
- Any free or paid control
- panel installation + Setup
- cPanel installation and
- configuration
- Server security
- Manage Linux server on
- monthly bases
- Server Migration

Server Admin Task

- Set up OS apache2 & Nginx
- Create virtual host
- Install certbot for SSL
- Later migration in different
- server.
- Backup server via gitlab *
- github
- Setting up server firewall
- Managing files and
- permission.
- Setting .conf for SSL

Application Development

- Custom CRM and POS systems
- Responsive web application design
- Role based access and permissions
- API and database integration
- Application testing and debugging

AI Automation

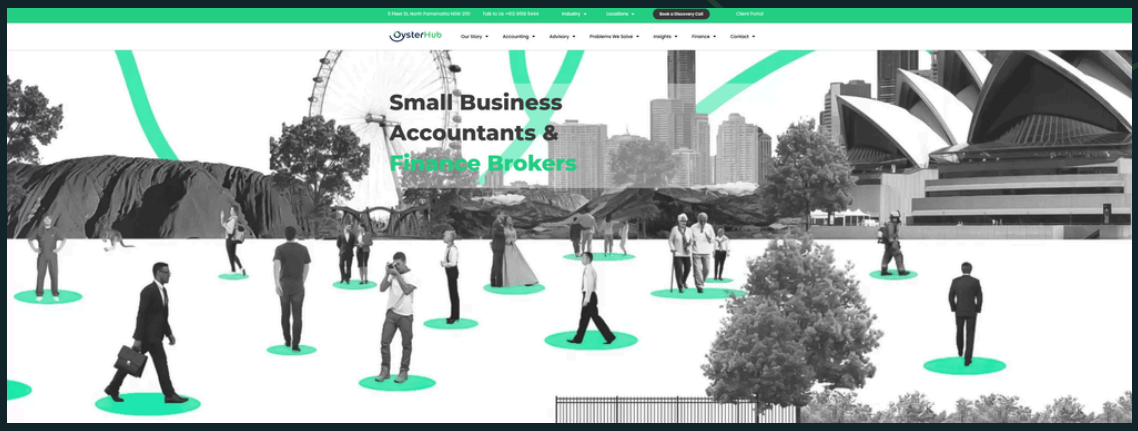
- AI workflow automation
- Prompt engineering and AI assistants
- AI API and platform integrations
- Automated data and report processing
- AI customer support workflows

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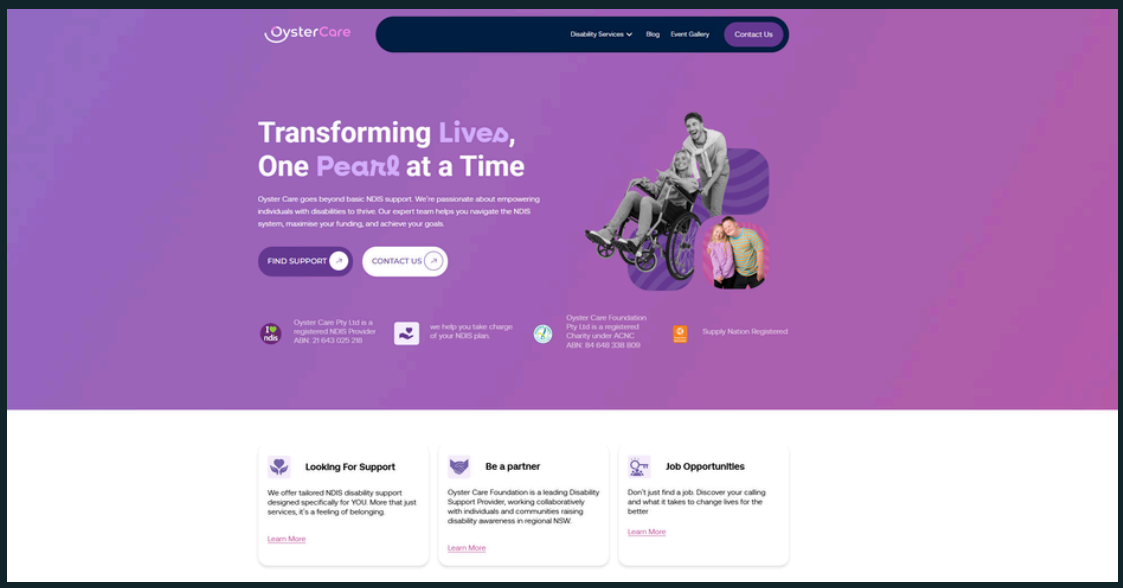
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Example Elementor Website Created

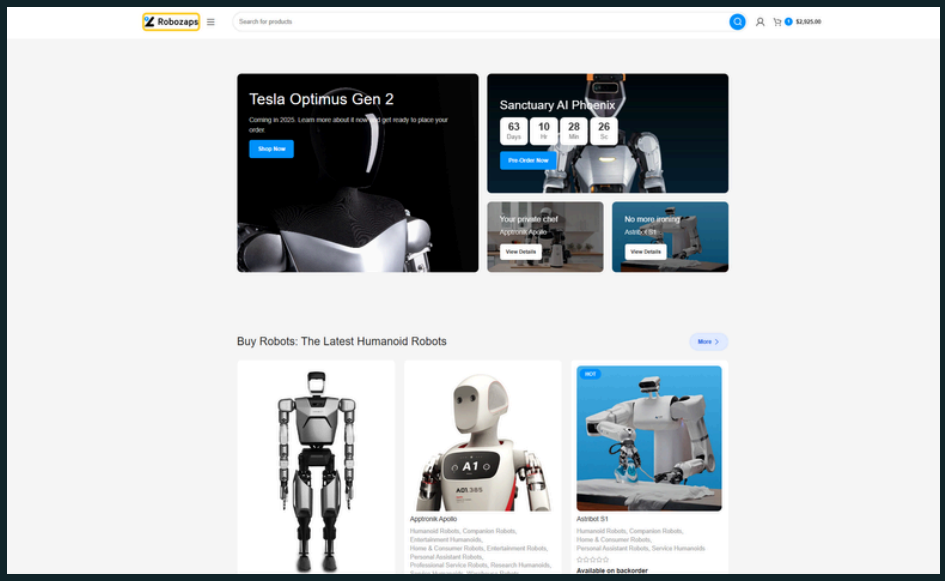
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